

jonathanblackburn.com

USABILITY ● WEB DEVELOPMENT ● DESIGN ● INFORMATION ARCHITECTURE

education

M.S. Library & Information Studies <i>Concentration: Information Architecture</i>	Florida State University	Dec 2006
30 Hours (M.A. Religion) <i>Concentration: Philosophy and Apologetics</i>	Liberty University	
B.S. Double Major <i>Communication Studies: Media Graphics</i> <i>Interdisciplinary Studies: Philosophy and Social Sciences</i>	Liberty University	May 2000

continuing education

Linux Training, Tallahassee, FL, June 11-15, 2007.
Novell Zenworks Training, Tallahassee, FL, November 12-16, 2006.
Metalib Summit, Gainesville, FL, September 7-8, 2006.
Florida State Equal and Accessible Technology Seminars (FEATS), Tallahassee, FL, June 29, 2006.
Association of Southeastern Research Libraries (ASERL) Workshop for Non-MLS Professionals, Atlanta, GA, May 10, 2006.
Instructional Design Workshop, Tallahassee, FL, May 1, 2006.
Digitool (Digital Asset Management System) Training, Tallahassee, FL, February 7-9, 2006.

relevant experience

Web Development Librarian	November 2006 - present
<i>Web Development, Florida State University Libraries, Tallahassee, FL</i>	
<ul style="list-style-type: none">▪ Lead development of Florida State University Libraries' website (http://www.lib.fsu.edu) including Web design and scripting, usability testing, and Web content management.▪ Coordinate with vendors, library administration, and campus IT to promote and provide access to library services and information resources via the Web.▪ Conduct usability studies and user research, as needed, to support organizational objectives.▪ Design and build innovative web services, using PHP/MySQL as well as open-source applications, such as Drupal, MediaWiki, and Wordpress MU; customize and maintain legacy database applications.▪ Manage Web-related software applications for LAMP-based Web servers, including developing policies and procedures for optimal performance, security, and redundancy in the software development lifecycle.▪ Improve staff communication by developing Web-based platform for communication and collaboration.▪ Train librarians and staff in use and overall purpose of Web-related technologies and services	

Electronic Resources Technology Specialist

April 2006 – November 2006

Electronic Resources Management, Florida State University Libraries, Tallahassee, FL

- Managed and maintained access to Libraries' electronic resources, including over \$3.5 million in annual subscriptions.
- Customized, deployed, and provided technical support for software and applications related to electronic resource management, including 7 different commercial, open-source and in-house software applications.
- Coordinated with vendors, library staff, and campus IT to troubleshoot technical problems related to electronic resource access and authentication.
- Updated website content, legacy MySQL databases, and electronic resource license management software, as needed, to improve access to electronic resources.

Supervisor, Digital Media Center

February 2005 – April 2006

Digital Media Center, Florida State University Libraries, Tallahassee, FL

- Hired, supervised, and scheduled 4 part-time staff.
- Coordinated coverage and training for Digital Media Center desk
- Provided on-site instruction and assistance in use of multi-media software applications, including Adobe Photoshop, Apple iMovie and Final Cut, Sony Vegas and Soundforge, Macromedia Dreamweaver, as well as digital media equipment, such as digital cameras and audio recording equipment.
- Maintained 18 digital media desktop workstations, including installing, upgrading, and troubleshooting software applications.
- Managed 8000+ video and DVD collection and assisted clients in finding suitable materials for instruction or classroom presentations.
- Taught classes and developed tutorials, materials and handouts on digital media production and conversion.
- Supported, installed, and set up audio-visual equipment for recording and broadcast of library events and programs.
- Updated and managed content for Digital Media Center website.

Senior Library Associate

November 2004 – February 2005

Serials Access, Florida State University Libraries, Tallahassee, FL

- Managed, maintained, and monitored usage of Libraries' print-based periodicals collection, including supervision of 2 part-time staff.
- Assisted clients in loaning materials and using library materials and resources.

Library Associate

August 2004 – November 2004

Course Reserves, Florida State University Libraries, Tallahassee, FL

- Helped manage and process course reserves materials, using the Libraries' electronic course reserves system.
- Provided phone, e-mail, and face-to-face support to faculty
- Assisted clients in loaning materials and in use of library materials and services.

Supervisor, Periodicals Room

August 2000 – August 2004

A.P. Guillermin Integrated Learning Resource Center, Liberty University, Lynchburg, VA

- Supervised, trained and scheduled 7-8 part-time student assistants
- Coordinated desk coverage and training for key public service area
- Coordinated the processing, ordering, and maintenance of all serials subscriptions
- Prepared annual reports of print and electronic serials holdings

teaching/training

StaffWeb Trainer, Florida State University Libraries, Summer 2008.

- Conducted over departmental group training sessions on use of Drupal-based Staff Website.

Library Liaison for Department of Communication, Florida State University Libraries, 2007- 2008.

- Taught class instruction sessions on use of library resources and services.
- Consulted with students individually on class research projects, as requested.

MediaWiki Trainer, Florida State University Libraries, 2006 -2007.

- Conducted individual and group training sessions for all librarians (including new and upcoming members of FSU Libraries) in use of MediaWiki software.
- Co-presented on possible uses of MediaWiki software by librarians.

Instructor, Digital Media Center, Florida State University Libraries, 2005-2006.

- Assisted with and/or co-lead workshops on digital video, audio, and image editing
- Lead tours of Digital Media Center for visiting groups and individuals

Student Training Team Member, A.P. Guillermin Library, Liberty University, 2004.

- Conducted training sessions on customer service and journals searching
- Created interactive training session for use in future semesters

Electronic Classroom Coordinator, A.P. Guillermin Library, Liberty University, 2000-2002.

- Taught training and promotion sessions for Electronic Classroom (5-10 per semester)

conferences

American Library Association (ALA) Annual Conference 2009, Anaheim, CA, June 26-29, 2008.

Electronic Resources and Libraries 2008, Atlanta, GA, March 18-21, 2008.

Library Information Technology Association (LITA) National Forum 2009, Denver, CO, October 4-7, 2007

American Library Association (ALA) Annual Conference 2008, Washington, D.C., June 21-27, 2007.

American Library Association (ALA) Annual Conference 2007, New Orleans, LA, June 23-25, 2006.

Code4Lib 2007, Athens, GA, February 28-March 2, 2007

Electronic Resources and Libraries 2007, Atlanta, GA, February 22-24, 2007.

American Library Association (ALA) Annual Conference 2006, New Orleans, LA, June 23-25, 2006.

SOLINET Annual Membership Meeting (SAMM) 2006, Atlanta, GA, May 11, 2006.

presentations

Co-Presenter, *A Matter of Semantics?: OpenData, Intelligence, and the Future of Electronic Resources Management*, Electronic Resources and Libraries 2007, Atlanta, GA, March 18-21, 2008.

Available at: <http://www.slideshare.net/jondblackburn/library-okra-a-matter-of-semantics-intelligence-open-data-and-the-future-of-erm/>

Co-Presenter, *MediaWiki Open-Source Software as Infrastructure for Electronic Resource Outreach*, Electronic Resources and Libraries 2007, Atlanta, GA, February 22-24, 2007.

Co-Presenter, *MediaWiki Open-Source Software as Infrastructure for Electronic Resource Outreach*, Five Weeks to a Social Library (Online Course), February 12-March 7, 2007.

papers

Robert McDonald, Millie Jackson, Jonathan Blackburn. "MediaWiki Open Source Software as Infrastructure for Electronic Resources Outreach." *Reference Librarian*, 48(99), 19-36.

professional affiliations

American Library Association (ALA)
Association of College and Research Libraries (ACRL)
Library Information Technology Association (LITA)
Reference and User Services Association (RUSA)
Information Architecture Institute (IAI)

professional involvement

Chair, LITA Special Interest Group for Blogs, Interactive Media, Groupware, and Wikis (BIGWIG),
June 2008-present.

Member, LITA National Forum 2009 Planning Committee, June 2008-present.

Member, LITA Camp at OCLC 2009 Planning Committee, January 2008-present.

Chair-elect, LITA Special Interest Group for Blogs, Interactive Media, Groupware, and Wikis (BIGWIG),
June 2007-June 2008.

university service

Chair, User Studies Advisory Group
Chair, Web Content Management Group
Member, Strategic Planning Working Group
Member, Travel Policy Task Force
Member, Search Committee for Associate Director for Library Technology Group
Member, Undergraduate Commons Public Services Working Group
Member, Search Committee for Special Services Librarian
Member, Staff Council (one of 2 elected representatives for library technology staff)
Member, Search Committee for Associate Director of Collection Services
Member, Search Committee for Instruction Librarian
Member, Search Committee for Humanities Librarian

honors and awards

Graduated *Summa Cum Laude*, Liberty University, 2000.
Outstanding Documentary Production, Liberty University, School of Communications, 2000.
Outstanding Senior in Broadcasting, Liberty University, School of Communications, 2000.
Jonathan Edwards Philosophy Award, Liberty University, School of Religion, 2000.

references

Available Upon Request.