

jonathanblackburn.com

USABILITY ● WEB DEVELOPMENT ● DESIGN ● INFORMATION ARCHITECTURE

education

M.S. Library & Information Studies Florida State University Dec 2006
Concentration: Information Architecture

B.S. Communication & Philosophy Liberty University May 2000

key projects / accomplishments

- *(Incomplete)* Leading current redesign of Libraries' website, including overhaul of underlying content management infrastructure, navigation, layout, and information architecture
- Created standards-based XHTML template for Libraries' website in order to address critical problems with accessibility, usability, and branding
- Led state-wide team conducting Usability Study and Analysis of a new faceted search interface for the shared catalog of the State University Libraries of Florida
- Piloted user research programs related to website development, including card-sorting, user interviews, focus groups, and "design workshops"
- Established Libraries' first Usability Lab and conducted usability testing of website

relevant experience

Web Development Librarian *FSU Libraries* Nov 06 – present

I collaborate with users, University stakeholders, and library personnel to create a seamless, integrated web presence for the Libraries. This includes responsibility for web design and development, usability testing, server administration, and content management.

Electronic Resources Technology Specialist *FSU Libraries* April 06 – Nov 06

I coordinated access to over \$3.5 million in annual electronic resource subscriptions, including customizing and configuring related software tools, maintaining relevant database information, troubleshooting reported issues, and providing front-line technical support.

Supervisor, Digital Media Center *FSU Libraries* April 06 – Nov 06

I supervised and personally provided on-site instruction for multi-media computer lab and equipment.

references

Available Upon Request.